

6.3.6. Inquiries Section Details

Account Screen - Inquiries Section Details

INQUIRIES		
Date / Time	Employee	Inquiry
11/28/16 14:00	2	DEL CREDIT

Inquiries Section has been used in the past to log when another loan company calls to inquire about one of your customers. Its a good idea to log this so you know they may have secured another loan with this company. It helps to know if they can afford to renew (refinance) a loan in the future. This can also be used as an additional notes section.

1 Date & Time
Date and time inquiry was made

2 Employee
Employee number that made the entry

3 Inquiry
Note details entered for the inquiry like the name of the company that called about the customer.