

6.3.4. Account Status "QUICK VIEW" Section Details

Account Screen - Account Status "Quick View" Section

Renew Amt Fin	Renew Hi Cred	(expires)	Prediction Calendar	Still Due	Past Due	(since)	History	Age
	R162.12	07/16/17		02/16/17	667.12	06/27/17	C11121111122	5

1 Renewal Amount Finance

The amount of money the customer would receive(**green**), or have to pay(**red**), once they are eligible to renew the fields, if they renewed with the previous Amount Finance. If the customer is not eligible to renew, set in configuration, the field will be blank.

2 Renew Hi Credit

The amount of money the customer would receive(**green**), or have to pay(**red**), once they are eligible to renew, if they renewed with the specified Hi Credit. If the customer is not eligible to renew, set in configuration, the field will be blank.

3 Expires

The date the renewal (refinance) offer expires

4 Prediction Calendar Button

Will display a calendar showing the potential renewal offers, based on future dates. Customers amount they owe might change if they are late and a late fee is added. This calendar will show potential date the accounting may change if a payment is missed or a late fee is applied.

5 Still Due

Date of the last payment that has not been fully paid, payment details button in the Payment Section, will detail this.

6 Past Due

Total amount past due. Red numbers tell you quickly the amount is past due. If the customer was not due yet, it would say nextdue in white text and the date and amount of the next payment, this includes all unpaid payments and fees associated with customer.

7 Since

The date the last time a fee or payment, that causes the Past Due amount to be higher, accrued or came due. This shows the date of the last increase of the Past Due amount.

8 History

History is the month each of the last 12 payments were made. Green C means the account was paid prior to being 1 day past due. 1 means they paid between 1 day past due and 30 days past due. 2 means they paid between 31 days past due and 60 days past due. 3, 4 and 5 correspond to a day in those months. See (9) Age below for each month breakdown.

9 Age

Age the account has been past due in months. 1 Month = 1 to 30 days past due, 2 Month = 31 to 60 days past due, 3 Month = 61 to 90 days past due, 4 Month = 91 to 120 days past due, 5 Month = 121 to 150 days past due. Customer Account is normally charged off in accounting after 5 months.